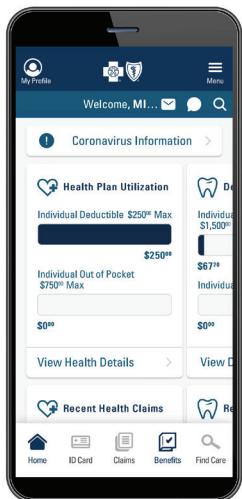


# GETTING STARTED WITH SHOPPING FOR CARE

Shopping for Care helps you find care based on your health plan. You can search based on things that matter to you, such as distance, quality or reviews.

## 1. Accessing Shopping for Care

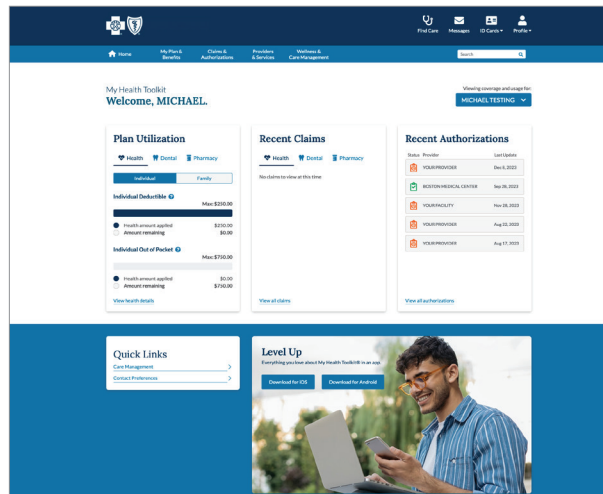
Use the My Health Toolkit mobile app:



In the My Health Toolkit mobile app, select **Find Care** in the bottom right corner. Then choose the type of provider you need.



Access My Health Toolkit on your desktop:



On the My Health Toolkit site, find the Shopping for Care tool by selecting **Providers & Services**, then **Find Care**. Then choose the type of provider you need.

**Not yet a member? No worries! You can browse providers by selecting the Find Care link on the My Health Toolkit homepage prior to signing in.**

### Narrow Your Results without Logging In

Enter the **first 3 characters** of your member ID number found on your insurance card for **care options in your network**.

Member Name	Plan Name	ALPHA	Employer Group
John Doe			
Billy Doe			
023457	Plan	PPO	
187154	Office Visit	\$15	
HIOP	Specialist Copy	\$15	
00/00/00	Emergency	\$75	
	Deductible	\$50	

If you don't yet have your ID with a **three-character prefix** to your member number, you can select a network to browse from the top right of the Shopping for Care homepage.

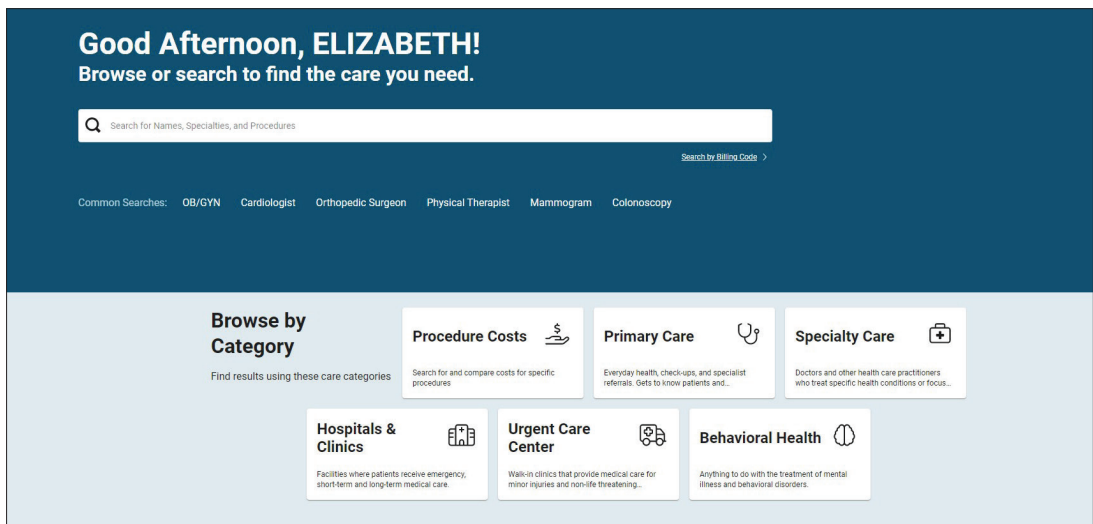
If you have been provided a **three-character prefix** for open enrollment, you can narrow your results to see options specific to your network.

**Good Afternoon!**  
Browse or search to find the care you need.

Search for Names and Specialties

Network Preferred Blue 1 City, state & County Columbia

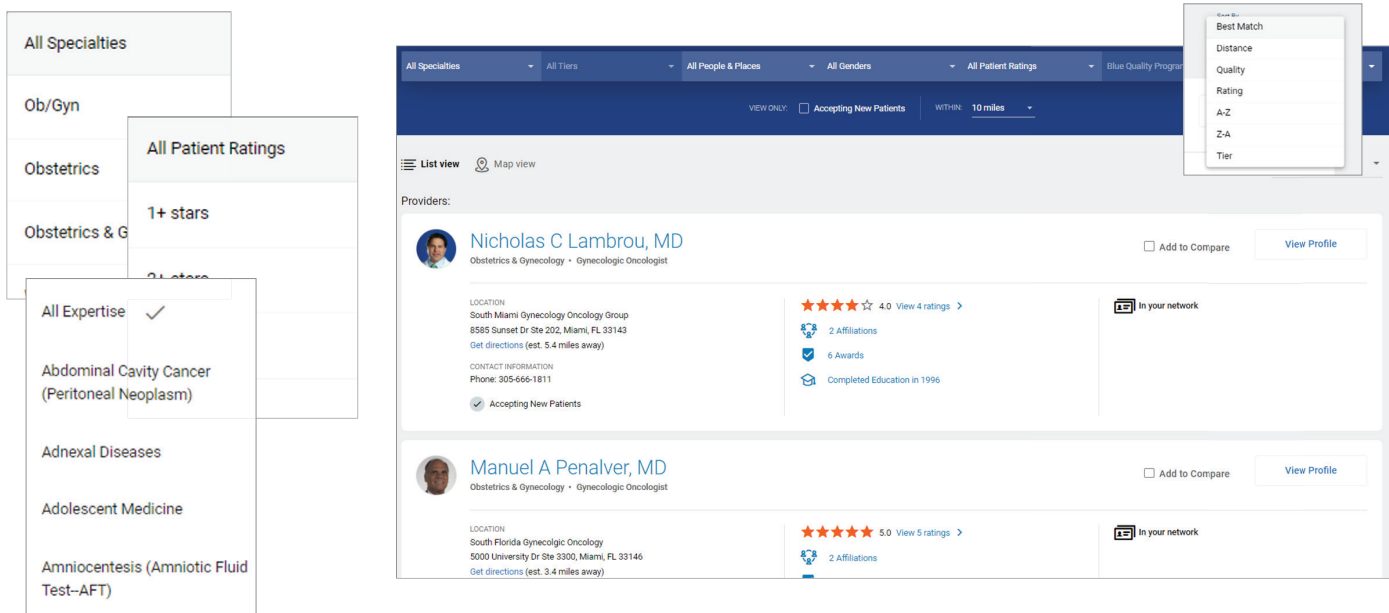
## 2. Finding an In-Network Provider



Once you've entered a **three-character prefix** or selected a network, you can search for a specific provider, specialty or procedure by name. You can also browse by selecting the common search links or using the Browse by Category tiles.

## 3. Filtering and Sorting Your Search Results

You'll probably want to narrow down your options. Look at the helpful categories that appear with your search results. They include specialties, gender, patient ratings and areas of expertise. Your results are automatically sorted for the best match to your original search, but you can also sort them alphabetically and by distance, patient ratings and quality.




¿Habla en español?  
Utilice la lista desplegable de la esquina superior derecha para seleccionar el idioma que prefiere.

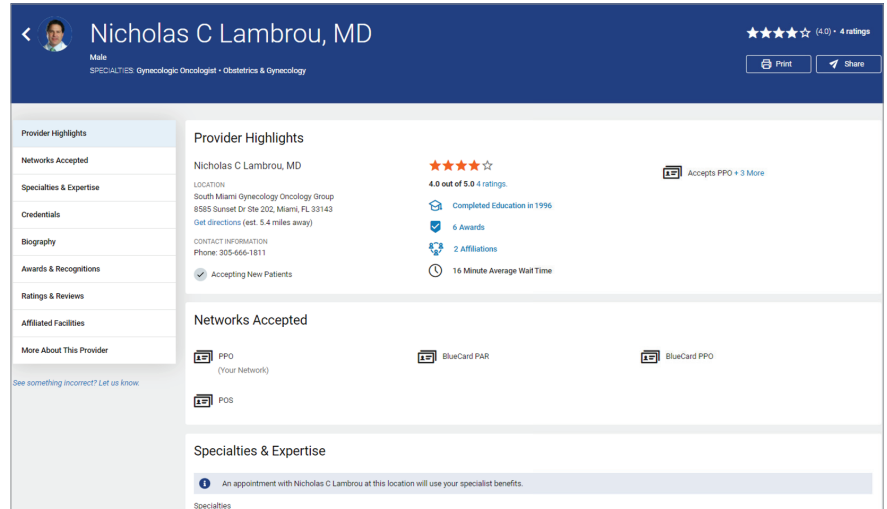
## 4. Viewing a Provider's Information

When you find a provider you are interested in, you can select the name or the [View Profile](#) button to see more details, such as patient reviews, awards, affiliations, licenses, areas of expertise and other details about the provider.

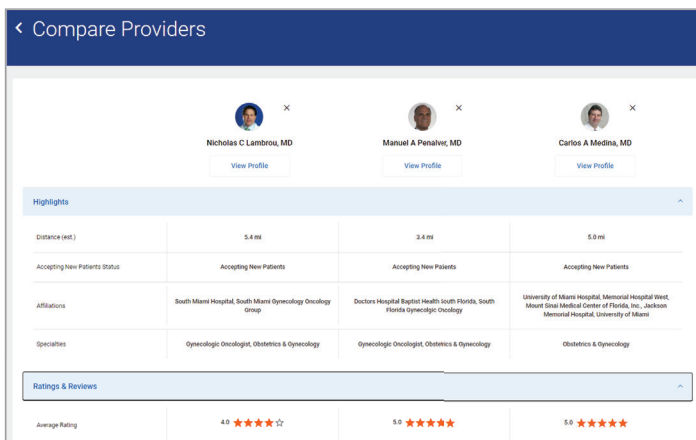
Is the provider accepting new patients?

Keep an eye out for the circle with check mark.

 **Accepting New Patients**

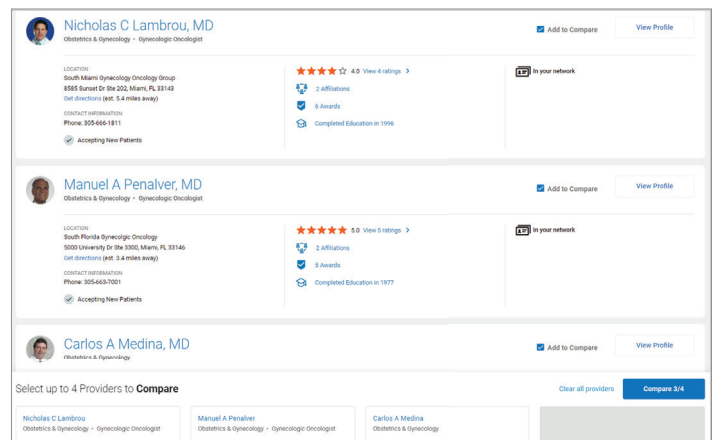


## 5. Comparing Providers



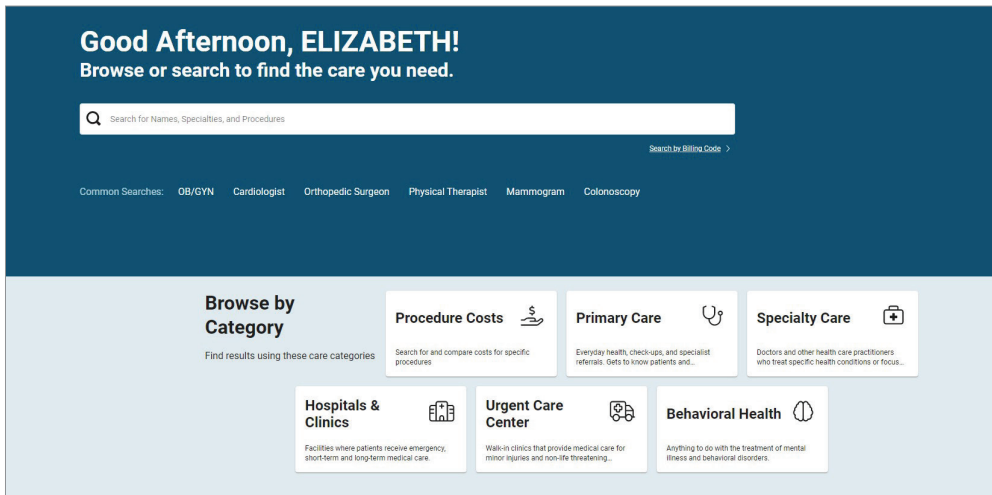
Distance (mi)	5.4 mi	3.8 mi	5.9 mi
Accepting New Patients Status	Accepting New Patients	Accepting New Patients	Accepting New Patients
Affiliations	South Miami Hospital, South Miami Gynecology Oncology Group	Doctors Hospital Baptist Health South Florida, South Florida Gynecologic Oncology	University of Miami Hospital, Memorial Hospital West, Mount Sinai Medical Center of Florida, Inc., Jackson Memorial Hospital, University of Miami
Specialties	Gynecologic Oncologist, Obstetrics & Gynecology	Gynecologic Oncologist, Obstetrics & Gynecology	Obstetrics & Gynecology
Ratings & Reviews	4.0 ★★★★★	5.0 ★★★★★	5.0 ★★★★★

Having trouble comparing a couple of providers and choosing which one is right for you? Just select the [Add to Compare](#) button at the top of each provider's result card, and you can compare them side by side.

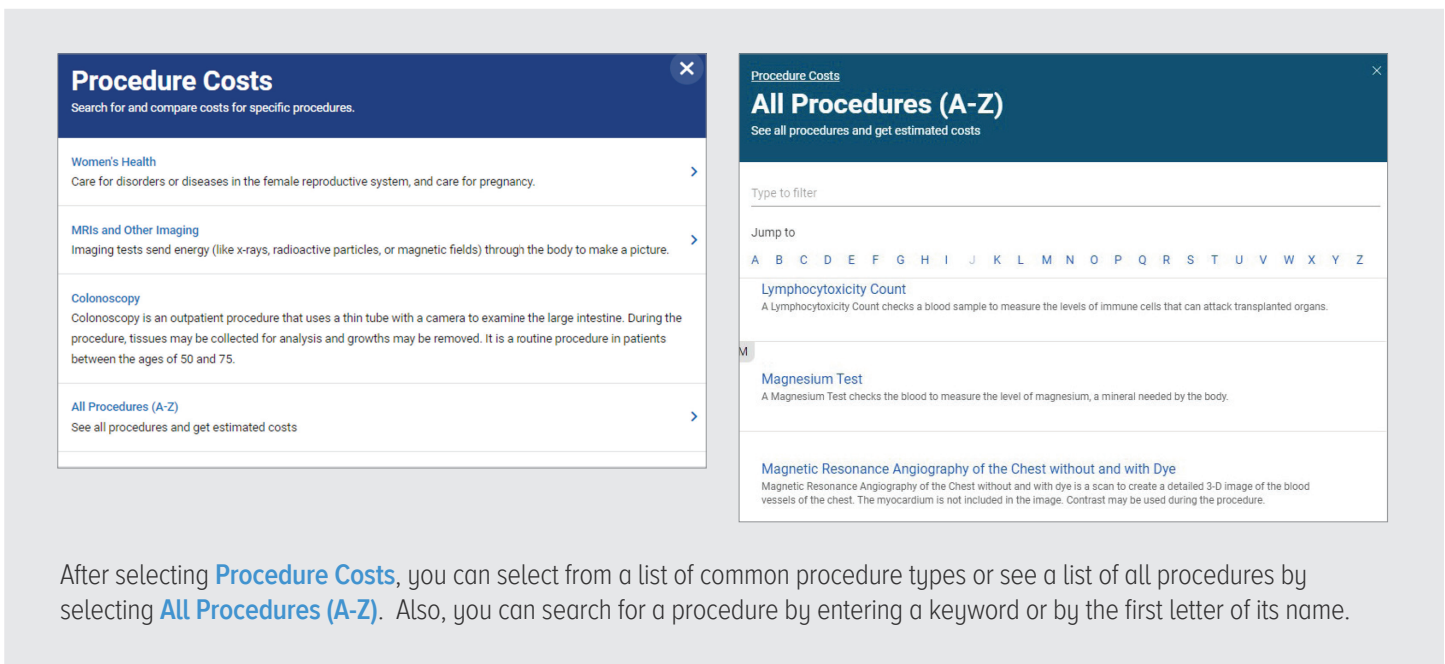


You can compare providers by distance, affiliations, whether they are accepting new patients and other factors. This takes a lot of the guesswork out of deciding which provider best meets your needs, and it ticks off the priorities that are most important to you.

## 6. Estimating Procedure Costs



Shopping for Care has a built-in tool that allows you to view procedure cost estimates in an easy-to-understand way. This helps you find lower-cost, high-quality care. You'll also see how the complexity of a procedure — along with your coverage details — can affect your cost. View cost estimates for a procedure by selecting the **Procedure Costs** tile on the Shopping for Care homepage.



After selecting **Procedure Costs**, you can select from a list of common procedure types or see a list of all procedures by selecting **All Procedures (A-Z)**. Also, you can search for a procedure by entering a keyword or by the first letter of its name.

## Choosing a Provider

Help us compare your options

Do you have a specific provider in mind?

*E.G. referral from your doctor*

Accept [Terms of Use](#).

● ○

When you estimate a procedure cost, you will have the option to enter a provider's name or see a list of providers. If you have a specific provider in mind, you also can enter his or her details to search for that provider.

If you do not have a specific provider in mind, you'll be taken to a results page that lists all providers who offer the service in your area.

## Viewing a Personalized Cost Estimate

Once you pick a provider who performs the procedure for which you want an estimate, you'll be able to see your estimated out-of-pocket cost.

You can select the provider's name or select [View Profile](#) to see a detailed cost estimate. It will list the estimated amount you would pay toward your copay, deductible and/or coinsurance, as well as the estimated portion your plan would pay.

Your actual out-of-pocket costs may be higher or lower than the cost estimates the site provides as a result of changes in the provider's contract or status, additional services that arise during the course of treatment, or other reasons.

## Using the Cost Assistant to Shop and Save

Cost	Musc Womens Health Lugoff Medical Pavil	Fairfield Medical Assoc Pa	Kraemer Womens Care	Ph Obgyn Hardscrabble
Total Estimated Cost	\$0	\$0	\$35	\$35

Overview	Musc Womens Health Lugoff Medical Pavil	Fairfield Medical Assoc Pa	Kraemer Womens Care	Ph Obgyn Hardscrabble
Accepting New Patients Status	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Distance From 29201	21.5 mi	23.7 mi	2.8 mi	8.7 mi
Address	1165 Highway 1 S Site 500 Lugoff, SC 29078	890 W Maultrie St Site 200 Winnsboro, SC 29180	1332 Taylor St Site 2nd Columbia, SC 29201	4311 Hard Scrabble rd Columbia, SC 29229
Phone	(803) 438-0825	(803) 635-4461	(803) 438-3800	(803) 434-7870

The Cost Assistant is a built-in feature that automatically displays providers who offer high-quality, better-value health care. Depending on the provider you select for a procedure, you may be shown other value-based provider options in your area that might be right for you.

You have the option to select an alternative provider if you wish.

## 7. Leaving a Provider Review

Online reviews help people select books, movies and restaurants — and can help them find the right health care provider, too. Other patients' experiences give you insights about a particular provider.

If you'd like to help others with their search, take a moment to rate and review the provider by answering a few easy questions. You can share your feedback by selecting [Review this provider](#).

### Ratings & Reviews

**100%**  
Recommend this provider

**4.5** ★★★★★  
Average rating

[Review this provider](#)  
21 Rating(s)

**4.2** ★★★★★☆  
**Convenient Access to Care**  
A high rating means it's easy to get an appointment with this provider when you need one.

**4.5** ★★★★★☆  
**Friendly Comfortable Office**  
A high rating means office staff is friendly and professional and the office is comfortable and clean.

**4.0** ★★★★★☆  
**Communicates Clearly**  
A high rating means the provider communicates with patients, listens and explains treatment well.

### Individual Member Reviews

**Good**  
Sep 14, 2016, 2:43:55 PM

**Positive reviews are true**  
Dr. Iglesias is very friendly, patient, and great with my kids. I went based on the positive reviews I've read and am not disappointed.

Sep 14, 2016, 2:43:54 PM

**Good practice**  
The practice has a nice, efficient system for check in. We were called to see the doctor after only a 4 or 5 minute wait

**Tell us about your experience with Lawrence J Menditto DPM PC**

*\*Required*

**Experience\***  
How would you rate your overall experience and satisfaction with this provider?  
★★★★☆

**Recommend\***  
Would you recommend this provider to your friends/ family?  
 Yes  No

**Promptness**  
How promptly were your needs addressed by the provider's staff?  
★★★★☆

**Wait Time**  
How long did you wait to be seen at the provider's location?  
20 minutes

**Appointment Time**  
How long was it before you were able to schedule an appointment?  
3-7 days

I verify that I have received services from this provider.

[Submit](#) ✓



Kansas City