



CLAIM SUBMISSION

- Online Claim Submission: via the participant portal www.naviabenefits.com
- MyNavia (mobile app for iPhone & Android)
- Online Claims Submission: log in to the participant portal
- Email: claims@naviabenefits.com
- Mail:
Navia Benefit Solutions
PO Box 53250
Bellevue, WA 98015

CUSTOMER SERVICE

Hours: Monday-Friday 7am-7pm CST
Phone: 800-669-3539 or 425-452-3500
Email: customerservice@naviabenefits.com
Website: www.naviabenefits.com